



# WATCH REPAIR FORM

(Include this form with your watch when sending it in for repairs. One watch per form, please.)

**RWI**  
1351 Sawgrass Corporate Parkway  
Suite # 100  
Sunrise, FL 33323  
1-866-7RENATO (1-866-773-6286)  
info@renatowatches.com

## RETURN INFORMATION:

NAME \_\_\_\_\_ DATE \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

DAYTIME PHONE \_\_\_\_\_

HOME PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

## REPAIR INFORMATION:

IS THE WATCH RUNNING?  YES  NO

Please fully describe problem here:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## PAYMENT INFORMATION:

Repair department will contact you upon the arrival of your repair for payment. Do not send cash.

<b>PAYMENT METHOD ACCEPTED</b>
<input type="checkbox"/> Money order
<input type="checkbox"/> Credit card
<b>If credit card, select:</b>
<input type="checkbox"/> Mastercard
<input type="checkbox"/> Visa
<input type="checkbox"/> Discover
<input type="checkbox"/> American Express

## SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Properly pack your watch to protect against possible damage in transit. **Do not send the watch in the original packaging**, it will not be returned. Please enclose a copy of your proof of purchase. If you have questions, please contact us at 1-866-773-6286

Please allow up to 2 to 3 weeks from the date we receive your package for your watch to go through the repair process.

## DID YOU....

- Remember to enclose your watch(es)?
- Include one form per watch?
- Enclose a copy of your proof of purchase(s)?
- Enclose full payment?
- Affix the label below to your package?

PLEASE CUT LABEL AND ATTACH TO PACKAGE

**SHIP TO:** **RWI**  
**ATT: REPAIRS DEPT.**  
**1351 Sawgrass Parkway**  
**Suite #100**  
**Sunrise, FL 33323**